

Raquel J. Webster Senior Counsel

March 24, 2022

BY ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 4770 – Application of The Narragansett Electric Company d/b/a National Grid for Approval of a Change in Electric and Gas Base Distribution Rates Low-Income Monthly Reports – February 2022

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed an electronic copy² of the Company's Low-Income Monthly Report for February 2022 in the above-referenced docket.

Thank you for your attention to this matter. If you have any questions, please contact me at 781-907-2121.

Very truly yours,

agut Metato

Raquel J. Webster

Enclosure

cc: Docket 4770 Service List Linda George, Division John Bell, Division Al Mancini, Division Christy Hetherington, Esq. Leo Wold, Esq.

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

 $^{^{2}}$ Per a communication from Commission counsel on October 4, 2021, the Company is submitting an electronic version of this filing followed by six (6) hard copies filed with the Clerk within 24 hours of the electronic filing.

Monthly Utility Credit and Collections February 2022 RIPUC Docket No. 4770 Page 1 of 3

									.				
	Feb-21 Electric Gas	Mar-21 Electric Gas	Apr-21 Electric Gas	May-21 Electric Gas	Jun-21 Electric Gas	Jul-21 Electric Gas	Aug-21 Electric Gas	Sep-21 Electric Gas	Oct-21 Electric Gas	Nov-21 Electric Gas	Dec-21 Electric Gas	Jan-22 Electric Gas	Feb-22 Electric Gas
General Residential	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas	Electric Gas
1 Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final)	446,147 253,231	445,530 252,97	8 446,541 253,050	447,254 253,111	446,174 252,108	446,361 252,118	445,684 251,296	445,994 251,348	446,437 251,824	445,744 252,251	446,355 252,869	446,917 249,961	446,577 249,816
1.a Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts	444,005 252,076	443,907 252,15	6 443,880 251,704	443,555 251,173	443,382 250,805	443,340 250,551	443,086 250,126	443,153 249,927	443,362 250,267	7 443,772 251,323	444,170 251,736	444,623 248,682	444,703 248,812
1.b Number of FINAL Residential Accounts, includes discount rate and AMP accounts	2,142 1,155	1,623 82	2 2,661 1,346	3,699 1,938	2,792 1,303	3,021 1,567	2,598 1,170	2,841 1,421	3,075 1,557	7 1,972 928	2,185 1,133	2,294 1,279	1,874 1,004
2 Total Billed, does not include ESCO	\$60,141,524 \$53,519,803	\$54,325,617 \$44,562,71	6 \$46,440,903 \$30,682,408	\$39,599,983 \$19,467,226	\$50,653,379 \$12,161,569	\$60,791,732 \$8,809,945	\$68,297,080 \$9,059,658	\$65,041,590 \$8,426,544	\$49,023,756 \$9,559,363	\$44,699,972 \$17,228,265	\$56,054,156 \$38,020,021	\$62,211,146 \$49,555,113	\$62,871,061 \$61,540,800
3 Average active residential account bill (line 2 / line 1.a)	\$135.45 \$212.32	\$122.38 \$176.7		\$89.28 \$77.51	\$114.24 \$48.49	\$137.12 \$35.16	\$154.14 \$36.22	\$146.77 \$33.72	\$110.57 \$38.20	\$100.73 \$68.55	\$126.20 \$151.03	\$139.92 \$199.27	\$141.38 \$247.34
4 Total Receipts	\$31,867,443 \$15,709,197	\$38,204,769 \$16,573,37	8 \$25,463,124 \$16,975,416	\$23,512,011 \$11,558,430	\$30,415,818 \$7,603,955	\$34,171,505 \$4,659,751	\$40,497,646 \$5,522,406	1.1,1.1,1.1,1.1,1.1,1.1,1.1	\$32,970,760 \$4,496,013	\$26,121,788 \$11,195,052	\$21,200,836 \$14,133,891	\$29,149,956 \$19,433,304	\$32,961,575 \$21,974,383
5 Total Number of Accounts Protected through SPECIAL PROTECTIONS	6,591 4,128	6,210 3,85	-,,	5,974 3,679	5,970 3,670	5,928 3,641	5,687 3,553	5,704 3,560	5,633 3,529	5,591 3,507	5,562 3,500	5,480 3,449	5,480 3,443
6 Number of Standard Accounts Protected	4,098 2,596 1,128 793	3,911 2,41 1,144 79	7 3,762 2,310 2 1,153 797	3,703 2,263 1,132 781	3,278 2,012 1,085 745	3,289 2,002 1,075 738	3,203 1,996 1,004 718	3,228 1,999 1,005 711	3,217 1,995 1,001 711	5 3,169 1,958 L 983 698	3,194 1,966 985 701	3,159 1,934 978 681	3,133 1,917 968 677
6.a Elderly 6.b Infant	320 229	1,144 /9	z 1,153 /9/ 5 1 1	0 (1,085 /45	1,075 738	1,004 /18	1,005 /11	0 0	0 0	985 /01	978 681	968 677
6.c Handicapped	342 187	351 19		383 202	385 211	310 174	323 172	316 170	340 191	1 292 153	295 163	260 156	255 150
6.d Welfare	0 1	0	0 0 0	0 0	0 0 0	0 0	0 0	0 0	0 0	0 0 0	0 0	0 0	0 0
6.e Unemployed	77 49	75 4	9 85 52	89 59	82 53	80 52	74 45	74 45	78 47	7 81 46	83 48	59 37	54 35
6.f Seriously ill	2,231 1,337	2,240 1,31	7 2,006 1,161	2,099 1,221	1,726 1,003	1,824 1,038	1,802 1,061	1,833 1,073	1,798 1,046	5 1,813 1,061	1,831 1,054	1,862 1,060	1,856 1,055
7 Number of Low-Income Accounts Protected	2,493 1,532	2,299 1,43	7 2,242 1,398	2,271 1,416	2,692 1,658	2,639 1,639	2,484 1,557	2,476 1,561	2,416 1,534	1 2,422 1,549	2,368 1,534	2,321 1,515	2,347 1,526
7.a Elderly	746 473	739 47	4 760 482	755 472	814 510	782 491	741 457	737 460	721 453	3 710 448	681 438	665 428	676 426
7.b Infant	203 146	62 4	6 0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0
7.c Handicapped	275 159	271 15	8 412 261	320 180	450 270	377 210	348 257	346 240	368 252	2 333 214	328 215	292 204	292 209
7.d Welfare 7.e Unemploved	32 16	34 1	0 0 0 7 36 20	0 0 37 20	0 0 0	0 0 40 25	37 26	0 0	0 0 38 26	0 0 0 5 35 25	0 0 33 23	0 0 23 15	0 0 27 16
7.e Unemployed 7.f Seriously ill	1,237 738	34 1 1.193 74		1,159 744		40 25	1,358 817	51 25	1.289 803	35 25 3 1.344 862	1,326 858		1,352 875
Delinquency (Includes Active and Pending final accounts)	1,207 730	1,135 /4	2,004 000	1,100 /44	1,000 800	2,1.5 515	1,000 017	1,000 800	1,205 803	2,5.4 802	2,525 836	2,512 000	1,002 0/0
Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	30,194 20,625	33,962 22,773	3 27,079 17,156	24,228 13,910	28,234 15,032	32,136 15,565	33,047 14,574	34,723 16,025	34,835 16,604	4 38,822 21,916	33,800 20,888	34,112 22,466	35,188 23,208
8.a Number of accounts reported above that have an active DPA	747 626	598 51	9 562 432	538 341	566 266	811 208	1,076 169	1,118 174	980 143	8 829 193	687 340	1,042 852	1,119 992
8.b Number of accounts reported above without an active DPA	29,447 19,999	33,364 22,25		23,690 13,569	27,668 14,766	31,325 15,357	31,971 14,405	33,605 15,851	33,855 16,461	1 37,993 21,723	33,113 20,548	33,070 21,614	34,069 22,216
9 Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	\$14,629,968 \$10,238,040	\$14,966,478 \$12,474,63	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	\$10,149,685 \$6,717,194	\$8,939,102 \$4,856,754	\$10,570,932 \$2,957,489	\$12,522,689 \$2,266,709	\$12,885,111 \$2,130,623	\$12,617,005 \$2,044,283		\$9,989,223 \$4,563,791	\$12,232,887 \$8,169,279	\$13,384,561 \$10,159,180
9.a Dollar Value of accounts reported above that have an active DPA	\$1,602,731 \$820,248	\$1,588,658 \$980,91	1 \$1,526,548 \$895,958	\$1,575,668 \$889,015	\$2,314,437 \$1,145,681	\$3,356,133 \$871,685	\$3,867,253 \$654,795	\$3,904,037 \$597,287	\$3,549,843 \$541,890	\$3,014,507 \$575,229	\$2,286,641 \$863,390	\$2,803,288 \$1,489,633	\$2,959,407 \$1,800,504
9.b Dollar Value of accounts reported above without an active DPA	\$13,027,237 \$9,417,793	\$13,377,820 \$11,493,72		\$8,574,017 \$5,828,179	\$6,624,665 \$3,711,072	\$7,214,799 \$2,085,804		1 - / / /	\$9,067,161 \$1,502,393		\$7,702,582 \$3,700,401	\$9,429,599 \$6,679,646	\$10,425,154 \$8,358,676
Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill Number of accounts reported above that have an active DPA	11,110 6,911	14,855 10,413	, , , ,	10,461 8,080	9,067 6,175	9,007 5,644	9,426 5,189	11,039 5,434	13,629 6,234	,	15,113 7,589 1 362 440	10,653 6,111	11,938 7,930
10.a Number of accounts reported above that have an active DPA 10.b Number of accounts reported above without an active DPA	902 606 10,208 6,305	1,087 85 13,768 9,56		924 751 9,537 7,329	991 610 8,076 5,565	1,005 446 8,002 5,198	1,281 343 8,145 4,846	1,714 283 9,325 5,151	1,848 322 11,781 5,912	2 1,832 335 2 13,059 6,202	1,362 440 13,751 7,149	1,289 662 9,364 5,449	1,649 1,208 10,289 6,722
11 Dollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	\$8,011,310 \$4,263,198	\$10,986,871 \$7,676,62		\$8,671,905 \$6,951,239	\$6,927,393 \$4,695,710	\$5,589,913 \$3,163,073	\$5.802.804 \$1.909.748	\$7,349,763 \$1,528,267	\$7.980.727 \$1.467.994	\$8,485,067 \$1,477,154	\$7,219,562 \$1,716,323	\$5,941,483 \$2,451,677	\$7,484,950 \$4,766,457
11.a Dollar Value of accounts reported above that have an active DPA	\$1,111,955 \$436,805	\$1,508,825 \$771,37		\$1.611.568 \$1.071.096	\$2,345,852 \$1,360,730	\$2,544,283 \$1,205,359	\$2,618,960 \$753,251	\$3,299,451 \$588,131	\$3,394,829 \$539,540		\$2,414,515 \$485,274	\$1,841,646 \$620,184	\$2,263,717 \$1,123,492
11.b Dollar Value of accounts reported above without an active DPA	\$6,899,355 \$3,826,392	\$9,478,047 \$6,905,24	4 \$8,380,742 \$7,254,669	\$7,060,337 \$5,880,143	\$4,581,541 \$3,334,980	\$3,045,629 \$1,957,714	\$3,183,844 \$1,156,497	\$4,050,312 \$940,136	\$4,585,898 \$928,453	3 \$5,293,368 \$995,740	\$4,805,047 \$1,231,049	\$4,099,837 \$1,831,493	\$5,221,233 \$3,642,965
12 Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	58,431 32,635	57,237 32,71	3 57,164 34,091	56,895 35,489	53,319 35,310	49,698 34,397	47,016 33,166	45,174 32,295	45,263 31,405	6 46,593 30,871	49,605 30,492	49,261 29,061	47,274 27,741
12.a Number of accounts reported above that have an active DPA	7,398 3,011	7,395 3,08	,	10,034 5,322	2 17,133 10,007	21,310 12,872	19,954 12,621	19,642 12,327	18,936 11,746	5 17,190 10,327	15,864 8,877	14,112 7,011	13,201 6,325
12.b Number of accounts reported above without an active DPA	51,033 29,624	49,842 29,63		46,861 30,167	36,186 25,303	28,388 21,525	27,062 20,545		26,327 19,659	29,403 20,544	33,741 21,615	35,149 22,050	34,073 21,416
13 Dollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$65,034,104 \$29,594,246	\$66,754,422 \$31,382,36	1 1/1 /1 1/1 1/1 1/1 1/1	\$73,820,951 \$39,316,865	\$74,072,891 \$41,822,329	\$71,331,746 \$42,054,806	\$68,748,669 \$41,070,644	1	\$64,413,477 \$36,487,055	5 \$64,266,771 \$34,676,122	\$65,914,886 \$32,969,266	\$64,861,756 \$31,065,746	\$63,457,160 \$29,987,378
13.a Dollar value of accounts reported on above that have an active DPA 13.b Dollar value of accounts reported above without an active DPA	\$6,028,424 \$1,973,248 \$59,005,680 \$27,620,997	\$6,506,884 \$2,119,89 \$60,247,539 \$29,262,47	1 /1 / 1 / 1 / 1	\$10,387,063 \$4,481,567 \$63,433,888 \$34,835,298	<pre>\$21,072,900 \$10,157,957 \$\$52,999,991 \$31,664,372</pre>	\$29,235,659 \$14,776,931 \$42,096,087 \$27,277,874	\$26,931,170 \$14,316,348 \$41.817,499 \$26,754,295	\$26,296,013 \$13,707,462 \$39,575,116 \$25,271,859	\$24,791,529 \$12,885,707 \$39,621,947 \$23,601,348	7 \$21,401,875 \$10,874,687 3 \$42,864.895 \$23,801.435	\$18,778,274 \$8,679,243 \$47,136,612 \$24,290,023	\$16,091,374 \$6,415,326 \$48,770,383 \$24,650,420	\$14,501,749 \$5,376,880 \$48,955,412 \$24,610,498
13.b Dollar value of accounts reported above without an active DPA 14 Total Number of delinquent accounts	99,735 60,171	106.054 65.90	4 96,505 60,966	91.584 57.479	90.620 56.517	90.841 55.606	\$41,817,499 \$26,754,295 89.489 52.929	90.936 53.754	93,727 54,243	3 542,864,895 523,801,435 3 100,306 59,324	98.518 58.969	94.026 57.638	94,400 58,879
14.a Number of accounts reported above that have an active DPA	9,047 4,243	9,080 4,45		11,496 6,414	18,690 10,883	23,126 13,526	22,311 13,133	22,474 12,784	21,764 12,211	19,851 10,855	17,913 9,657	16,443 8,525	15,969 8,525
14.b Number of accounts reported above without an active DPA	90.688 55.928	96,974 61,45		80.088 51.065	71.930 45.634	67.715 42.080	67.178 39.796	68.462 40.970	71.963 42.032	80.455 48.469	80.605 49.312	77.583 49.113	78.431 50.354
15 Total Dollar Value of delinguent accounts	\$87,675,382 \$44,095,483	\$92,707,772 \$51,533,62		\$92,642,540 \$52,985,298	\$89,939,386 \$51,374,792	\$87,492,590 \$48,175,367	\$87,074,162 \$45,247,101	\$86,106,004 \$42,638,210	\$85,011,208 \$39,999,332	\$84,547,932 \$38,745,974	\$83,123,671 \$39,249,380	\$83,036,126 \$41,686,702	\$84,326,671 \$44,913,015
15.a Dollar Value of accounts reported above that have an active DPA	\$8,743,111 \$3,230,301	\$9,604,366 \$3,872,17	8 \$10,633,248 \$4,427,877	\$13,574,298 \$6,441,678	\$25,733,189 \$12,664,367	\$35,136,075 \$16,853,976	\$33,417,384 \$15,724,395	\$33,499,501 \$14,892,879	\$31,736,201 \$13,967,137	7 \$27,608,082 \$11,931,330	\$23,479,430 \$10,027,907	\$20,736,307 \$8,525,142	\$19,724,872 \$8,300,876
15.b Dollar Value of accounts reported above without an active DPA	\$78,932,271 \$40,865,182	\$83,103,405 \$47,661,44	1 , , , , , , , , , , , , , , , , , , ,	\$79,068,242 \$46,543,620	\$64,206,197 \$38,710,425	\$52,356,516 \$31,321,392	\$53,656,778 \$29,522,707	\$52,606,503 \$27,745,331	\$53,275,007 \$26,032,195	\$56,939,850 \$26,814,645	\$59,644,241 \$29,221,473	\$62,299,819 \$33,161,559	\$64,601,799 \$36,612,139
16 Total Dollar Value of current accounts	\$47,544,174 \$37,517,649	\$36,167,838 \$26,407,55	1 / / / / / / / / / / / /	\$30,578,323 \$13,471,124	\$34,898,727 \$8,840,625	\$48,247,396 \$7,921,405	\$46,115,863 \$7,109,018	\$47,477,534 \$7,863,622	1 / - / / - / -	1 \$33,018,214 \$12,994,233	\$42,935,064 \$28,399,612	\$46,418,105 \$34,721,962	\$47,547,098 \$41,487,928
17 Total Active and Pending Final A/R	\$135,219,556 \$81,613,132	\$128,875,609 \$77,941,17	7 \$125,694,102 \$72,237,658	\$123,220,864 \$66,456,422	2 \$124,838,113 \$60,215,417	\$135,739,986 \$56,096,773	\$133,190,025 \$52,356,119	\$133,583,538 \$50,501,832	\$124,508,714 \$49,220,903	\$117,566,146 \$51,740,207	\$126,058,735 \$67,648,992	\$129,454,231 \$76,408,664	\$131,873,769 \$86,400,943
Collection Agencies Number of cases referred to collection agencies	1,358 846	1,650 1,23	2 1,558 1,009	1,647 1,049	1,583 1,049	1,887 1,128	2,376 1,460	1,834 1,253	1,933 1,176	5 2,043 1,314	2,115 1,235	1,792 963	1,566 919
Payment Plans	1,000 840	1,050 1,23	2 1,556 1,009	1,047 1,045	1,365 1,049	1,007 1,128	2,570 1,400	1,034 1,253	1,955 1,176	2,045 1,314	2,113 1,235	1,792 903	1,000 919
19 Number of new payments plans, not including AMP	2,126 1,393	2,756 1,76	2 2,410 1,591	4,251 2,816	5 12,224 7,537	7,930 4,637	6,983 3,856	7,873 3,940	6,183 3,129	5,135 2,464	4,755 2,656	4,530 2,765	4,582 3,161
20 Number of payment plans defaulted	2,082 1,081	2,405 1,36	6 1,797 1,103	1,761 990	2,916 1,731	4,089 2,553	7,035 3,871	6,657 3,665	6,127 3,141		6,125 3,368	6,189 3,930	4,667 2,961
21 Number of active payment agreements	7,974 3,905	8,129 4,19	9 8,419 4,486	9,934 5,725	6 16,349 9,733	21,850 12,887	20,345 12,062	20,993 11,976	19,812 11,269	9 17,907 9,952	16,834 9,283	14,941 7,940	14,489 7,918
21.a Number of Active Step-plan agreements	1,429 732	1,369 74	-,	1,680 1,041	2,887 2,075	3,797 2,767	3,251 2,475	2,954 2,212	2,565 1,879	,,,	2,027 1,273	1,705 1,012	1,637 1,054
21.b Number of Company issued non-Step plans	6,485 3,147	6,705 3,43		8,205 4,668	3 13,416 7,643	17,998 10,097	17,034 9,565	17,975 9,738	17,193 9,363	3 15,636 8,445	14,772 7,997	13,205 6,915	12,823 6,854
21.c Number of regulatory order non-Step plans	34 8	33	9 34 8	31 6	34 8	44 17	51 15	58 20	51 22	2 40 15	34 10	30 10	28 8
21.d Number of Commission sanctioned "October Rule" payment plans	26 18	22 1 955 72	4 18 10 3 904 701	18 10 695 413	12 7 1,583 795	11 6 1.116 481	<u> </u>	6 6 1,063 449	<u> </u>	5 1 3 3 681 413	1 3 672 496	1 3	1 2 1,096 923
22 Number of new budget plans, not including AMP Shut-Offs	925 737	900 /2	904 /01	695 413	1,583 /95	1,116 481	1,01/ 480	1,003 449	838 428	681 413	072 496	1,041 877	1,030 923
23 Number of Accounts Sent Notice of Disconnection for non-payment	0 0	0	0 0	60,623 40,970	49,536 34,926	38,987 26,630	41,412 24,777	38,821 21,962	35,661 17,460	22,098 9,644	28,239 15,406	29,643 19,131	24,271 17,207
24 Number of Service Disconnections for non-payment	0 0	0	0 0	0 00,023 40,370	0 0	1.531 757			1.566 547		99 33	0 0	0 0
24.a Number of Service Disconnections for non-payment on accounts with NO special protection	0 0	0	0 0 0	0 0	0 0	1,531 757	,	· · · · · · · · · · · · · · · · · · ·	1,566 547		99 33	0 0	0 0
24.b Number of Service Disconnections for non-payment on accounts WITH a special protection	0 0	0	D 0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0
24.c Number of Service Disconnections for non-payment in excess of \$1000	0 0	0	0 0 0	0 0	0 0	1,270 621	891 259	1,743 565	1,072 399		90 24	0 0	0 0
24.d Ratio of service disconnections for nonpayment to total Residential Customers	0.0% 0.0%	0.0% 0.0%		0.0% 0.0%	5 0.0% 0.0%	0.3% 0.3%	0.3% 0.2%	0.6% 0.3%	0.4% 0.2%		0.0% 0.0%	0.0% 0.0%	0.0% 0.0%
25 Average balance of Service Disconnections for non-payment	\$0 \$0	\$0 \$1	0 \$0 \$0	\$0 \$0	\$0 \$0	\$2,904 \$2,838			\$1,978 \$2,107		\$2,712 \$1,844		\$0 \$0
25.a Average balance of Service Disconnections for non-payment on accounts with NO special protection	\$0 \$0	\$0 \$	0 \$0 \$0	\$0 \$0) \$0 \$0	\$2,904 \$2,838	\$2,332 \$2,120		\$1,978 \$2,107		\$2,712 \$1,844		\$0 \$0
25.b Average balance of Service Disconnections for non-payment on accounts WITH a special protection	\$0 \$0	\$0 \$I	0 \$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	0 \$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0

Monthly Utility Credit and Collections February 2022 RIPUC Docket No. 4770 Page 2 of 3

									I					
		Feb-21 Electric Gas	Mar-21 Electric Gas	Apr-21 Electric Gas	May-21 Electric Gas	Jun-21 Electric Gas	Jul-21 Electric Gas	Aug-21 Electric Gas	Sep-21 Electric Gas	Oct-21 Electric Gas	Nov-21 Electric Gas	Dec-21 Electric Gas	Jan-22 Electric Gas	Feb-22 Electric Gas
	Restorations													
26	Number of Service Restorations within 7 days of termination	0 0	0 0	0 0	0 0	0 0	1,247 511	1,081 277	7 2,101 470	1,308 404	27 9	84 24	1 0 0	0 0
26.a	Number of Service Restorations within 7 days of termination on accounts with NO special protection	0 0	0 0	0 0	0 0	0 0	1,247 511	1,081 277	7 2,101 470	1,308 404	27 9	84 24	1 0 0	0 0
	Number of Service Restorations within 7 days of termination on accounts WITH a special protection	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0
	Average balance of of service restorations	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$2,199 \$2,341	1,: 1,:	1 / 2 1 / 2 2	\$1,770 \$1,930	\$2,597 \$2,011	\$2,236 \$1,853	3 \$0 \$0) <u>\$0</u> <u>\$0</u>
	Average balance of of service restorations on accounts with NO special protection	\$0 \$0 \$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$2,199 \$2,341			\$1,770 \$1,930		\$2,236 \$1,853		\$0 \$0
	Average balance of of service restorations on accounts WITH a special protection	\$0 \$0 0.0 0.0	\$0 \$0 0.0 0.0	\$0 \$0 0.0 0.0	\$0 \$0 0.0 0.0	\$0 \$0 0.0 0.0	\$0 \$0 1.0 1.0	0 \$0 \$0 0 1.0 1.0	0 \$0 \$0 0 1.0 1.0	\$0 \$0 1.0 1.0	\$0 \$0 \$0 0 1.0 1.0	\$0 \$0 1.0 1.0	0 \$0 \$0 0 0.0 0.0	\$0 \$0 \$0 0 0.0 0.0
	Average duration of service disconnection for Service Restorations within 7 days of termination Write-Offs	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0	1.0 1.0	1.0 1.0	1.0 1.0	1.0 1.0	1.0 1.0	1.0 1.0	0.0 0.0	0.0 0.0
	Number of Accounts Classified as Written-Off	1.585 878	1.401 839	1.366 920	1.280 846	1.534 914	1.208 791	1,572 1,078	3 1,472 931	1.720 1.164	1,606 1,061	1,723 1,074	2.040 1.248	1.545 850
	Number of Residential Accounts Classified as Written-Off	1,399 811	1,294 788	1,228 865	1,171 789	1,421 852	1,101 738		5 1,369 880	1,626 1,124		1,594 997	1,844 1,148	3 1,387 808
	Number of Commercial and Industrisal Classified as Written-Off	186 67	107 51	138 55	109 57	113 62	107 53	91 63	3 103 51	94 40) 126 44	129 77	7 196 100	0 158 42
30	Dollar Value of Accounts Classified as Written-Off	\$1,189,148 \$570,781	\$936,569 \$499,859	\$999,195 \$653,142	\$1,312,923 \$668,504	\$1,490,229 \$852,736	\$1,243,056 \$870,339	\$1,374,137 \$863,440) \$1,621,611 \$918,587	\$2,809,379 \$1,510,794	\$2,093,209 \$1,315,170	\$1,805,345 \$1,012,048	\$2,547,884 \$1,368,034	\$1,685,415 \$861,954
30.a	Dollar Value of Residential Accounts Classified as Written-Off	\$965,055 \$493,298	\$800,963 \$455,988	\$814,122 \$607,553	\$942,343 \$597,478	\$1,351,050 \$808,671	\$1,067,770 \$761,869			\$2,653,159 \$1,465,079		\$1,657,490 \$909,284	\$2,167,326 \$1,230,168	\$\$1,375,178 \$821,368
30.b	Dollar Value of Commercial and Industrisal Classified as Written-Off	\$224,094 \$77,483	\$135,606 \$43,871	\$185,074 \$45,588	\$370,580 \$71,025	\$139,179 \$44,065	\$175,286 \$108,470	\$168,345 \$76,746	5 \$277,365 \$47,104	\$156,220 \$45,715	\$	\$147,855 \$102,764	\$380,558 \$137,866	\$\$310,236 \$40,586
-	Dollar Value of write-off recoveries	\$455,691 \$291,862	\$615,812 \$414,571	\$461,466 \$361,230	\$463,087 \$333,957	\$585,560 \$366,803	\$490,734 \$282,156	\$444,861 \$302,290		\$589,624 \$362,625		\$412,387 \$339,914	\$515,919 \$302,206	\$512,972 \$265,057
	Dollar Value of Residential write-off recoveries	\$406,233 \$271,922 \$49,458 \$19,941	\$591,337 \$405,880 \$24,475 \$8,691	\$439,929 \$345,741 \$21,537 \$15,490	\$364,360 \$306,026 \$98,727 \$27,931	\$544,611 \$339,598 \$40,949 \$27,205	\$382,345 \$262,755 \$108,388 \$19,401	\$404,411 \$247,548 \$40,450 \$54,741		\$540,628 \$340,904 \$48,996 \$21,721	\$430,170 \$347,579 \$39,052 \$17,535	\$382,349 \$30,038 \$12,904) \$472,093 \$268,133 4 \$43,826 \$34,073	\$\$\$443,173\$\$236,269 \$\$69,799\$\$28,788
	Dollar Value of Commercial and Industrisal write-off recoveries Dollar value of NET A/R Write-Offs	\$733,457 \$278,919	\$320,757 \$85,288	\$21,537 \$15,490 \$537,730 \$291,911	\$98,727 \$27,931 \$849,835 \$334,546	\$904,670 \$485,933	\$108,388 \$19,401 \$752,322 \$588,183		1 \$66,097 \$15,299 1 \$1,166,111 \$654,765	\$2,219,755 \$1,148,168	1.1.7.1	\$1,392,958 \$672,134	\$43,826 \$34,073 \$2,031,965 \$1,065,828	\$\$\$59,799 \$1,172,443 \$596,897
	Dollar Value of Residential NET A/R Write-Offs	\$558.822 \$221.376	\$209,626 \$50,109	\$374.193 \$261.813	\$577.983 \$291.452	\$806.439 \$469.073	\$685.425 \$499.115			\$2,219,755 \$1,148,108 \$2.112.531 \$1.124.175		\$1,275.141 \$582.274		\$ \$932.005 \$585.099
-	Dollar Value of Commercial and Industrisal NET A/R Write-Offs	\$174,636 \$57,543	\$111,131 \$35,180	\$163,536 \$30,099	\$271,852 \$43,094	\$98,230 \$16,860	\$66,897 \$89,069	100 ,000 1000,000	100 /00 10 /00	17 7.5 17 7 5	1, , .,	\$117,817 \$89,860	1,000,000 100,000	\$ \$240,438 \$11,798
	Low Income Discount Rate								1					
33	Number of Low-Income Accounts	32,487 19,556	31,980 19,874	32,174 20,162	32,602 20,733	31,926 20,611	37,749 24,711	36,436 23,652	2 36,070 23,247	35,283 23,005	36,054 23,393	35,427 23,165	35,454 23,279	36,154 23,668
33.a	Number of Accounts (no rider)	27,658 16,406	27,069 16,650	27,171 16,906	27,450 17,389	27,682 17,823	32,440 21,234		1 31,021 20,009	30,273 19,778	31,037 20,153	30,469 19,940	,	31,141 20,389
	Number of Accounts (with rider)	4,829 3,150	4,911 3,224	5,003 3,256	5,152 3,344	4,244 2,788				5,010 3,227		4,958 3,225	.,=== =,===	5,013 3,279
	Percent of customers on the low-income discount	7.3% 7.8%	7.2% 7.9%	7.2% 8.0%	7.4% 8.3%	7.2% 8.2%	8.5% 9.9%			8.0% 9.2%		8.0% 9.2%	8.0% 9.4%	
	Total receipts	\$2,389,031 \$1,549,180	\$3,080,091 \$1,947,544		\$1,367,568 \$769,988	\$1,879,513 \$401,159	\$4,256,619 \$1,102,849			\$2,184,500 \$703,330		\$1,997,861 \$889,216	\$2,975,863 \$2,297,288	\$2,990,432 \$2,607,467
	Total receipts paid by LIHEAP	\$114,242 \$706,698	\$157,202 \$700,600	\$106,917 \$501,900	\$155,096 \$811,873	\$31,759 \$71,565	\$47,007 \$272,309		2 \$32,022 \$138,955	\$1,388 \$0	\$709 \$2,410	\$0 \$0) \$414,960 \$979,117	\$114,931 \$1,011,204
	Total receipts paid by Regular LIHEAP	\$113,737 \$706,486	\$149,890 \$697,536 \$7,312 \$3,064	\$106,036 \$501,087 \$881 \$813	\$147,552 \$806,923	\$29,890 \$71,328	\$42,687 \$268,545		3 \$28,175 \$137,242	\$1,388 \$0) \$709 \$2,410 \$0 \$0	\$0 \$0) \$412,345 \$977,251) \$2.615 \$1.866	\$106,674 \$996,456 \$8,257 \$14,748
	Total receipts paid by Crisis LIHEAP Total number of customers receiving a LIHEAP payment for the month	\$505 \$212 326 1,864	\$7,312 \$3,064 443 1,819	318 1,326	\$7,544 \$4,950 444 2,114	\$1,869 \$237 95 190	\$4,320 \$3,764 135 689	\$5,608 \$5,809 469 1,552	9 \$3,847 \$1,713 2 83 346	\$0 \$0	50 50 1 6	\$0 \$0) \$2,615 \$1,866) 1,335 2,551	\$ \$8,257 \$14,748 348 2,605
	Total billed	\$3,099,629 \$3,149,092	\$2,788,107 \$2,689,610		\$2,013,093 \$1,217,264	\$2,487,143 \$799,373				\$2,745,891 \$725,712	2 \$2.607.361 \$1.324.044	\$3,163,491 \$2,703,779		
50	Delinquency	\$0,000,020 \$0,210,002	<i>\$2,700,107 \$2,000,010</i>	<i>QL, ILL, ISL QL, S (0), LO</i>	<i>\\</i>	<i>\$2,107,110 \$7.55,575</i>	\$3,500,200 \$007,205	, çojozojoro ços (joso	ço,osi,ist çott,ii	<i><i>\\\\\\\\\\\\\\</i></i>	\$2,007,001 \$1,021,011	ço,100,101	\$5,100,152 \$5,105,711	<i>\$3,721,010 \$1,030,233</i>
39	Number of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	2,693 1,712	2,148 1,406	2,648 1,494	2,286 1,056	2,706 1,174	2,956 1,226	5 2,284 1,111	1 2,108 1,149	2,716 1,424	2,505 1,451	2,474 1,753	3 2,934 2,243	3,069 2,152
39.a	Number of accounts reported above that have an active DPA	156 85	124 69	138 86	102 62	104 35	179 48	3 194 26	5 253 20	223 23	8 173 29	150 54	204 131	172 143
39.b	Number of accounts reported above without an active DPA	2,537 1,627	2,024 1,337	2,510 1,408	2,184 994	2,602 1,139	2,777 1,178	2,090 1,085	5 1,855 1,129	2,493 1,401	2,332 1,422	2,324 1,699	2,730 2,112	2,897 2,009
	Dollar Value of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill													
40		\$212,033 \$188,760	\$198,904 \$161,579	\$213,331 \$187,009	\$147,610 \$70,671	\$187,945 \$89,550	\$248,711 \$89,467	<i>+</i> ,		1 /	1 ,	\$126,286 \$83,267	1	\$243,932 \$224,608
	Dollar value of accounts reported above that have an active DPA Dollar value of accounts reported above without an active DPA	\$21,806 \$14,020 \$190,227 \$174,740	\$17,599 \$9,757 \$181,305 \$151,822	\$25,896 \$11,523 \$187,435 \$175,486	\$14,191 \$6,065 \$133,420 \$64,606	\$14,396 \$3,198 \$173,549 \$86,352	\$24,542 \$22,829 \$224,169 \$66,639			\$19,475 \$1,852 \$169,389 \$33,556	\$13,161 \$1,375 \$183,128 \$50,422	\$12,249 \$2,850 \$114,037 \$80,417		\$\$\$19,177 \$15,957 \$224,755 \$208,652
40.0	Donal value of accounts reported above without an active DFA	\$190,227 \$174,740	\$101,505 \$151,622	\$187,455 \$175,480	\$155,420 \$04,000	\$175,549 \$80,552	\$224,109 \$00,033	\$170,525 \$59,600	\$128,921 \$35,926	\$109,569 \$55,550	\$185,128 \$50,422	\$114,057 \$80,417	\$195,721 \$176,500	\$224,755 \$208,652
41	Number of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill	1,286 847	1,375 1,141	1,242 1,113	1,215 956	1 368 864	1.162 711	1,175 654	4 1,075 610	1.258 687	7 1,791 861	1.651 932	1.323 998	1,725 1,428
41.a	Number of accounts reported above that have an active DPA	206 91	204 118	81 100	193 156	207 125	243 104		2 343 50	351 34		273 78	3 212 124	290 206
	Number of accounts reported above without an active DPA	1,080 756	1,171 1,023	1,161 1,013	1,022 800	1,161 739	919 607	871 572	2 732 560	907 653	3 1,400 790	1,378 854	1,111 874	1,435 1,222
	Dollar Value of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill													
42	boliar value of low-income delinquent accounts with oldest arrears aged 00-05 bays after issuance of a bin	\$267,892 \$198,557	\$302,254 \$349,482	\$174,328 \$118,512	\$211,044 \$188,807	\$242,844 \$146,744	\$206,652 \$105,940	\$245,050 \$86,197	7 \$198,929 \$42,569	\$230,736 \$51,363	\$360,705 \$77,500	\$242,601 \$87,269	\$217,998 \$185,694	\$349,808 \$355,039
	Dollar value of accounts reported above that have an active DPA	\$59,399 \$29,826	\$54,614 \$39,594	\$13,894 \$10,442	\$45,610 \$39,578	\$57,096 \$27,078	\$56,749 \$28,007		1 \$82,485 \$7,728	\$75,020 \$5,403		\$55,637 \$11,402	2 \$46,809 \$27,459	\$76,835 \$60,135
	Dollar value of accounts reported above without an active DPA	\$208,494 \$168,730	\$247,640 \$309,889	\$160,434 \$108,069	\$165,434 \$149,228	\$185,747 \$119,666	\$149,902 \$77,932		5 \$116,444 \$34,840	\$155,716 \$45,960	\$268,778 \$62,548	\$186,964 \$75,867	\$171,189 \$158,236	\$272,973 \$294,903
	Number of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	9,741 4,616	9,235 4,712	10,749 6,006 2 646 996	9,653 5,240	12,331 7,836 5.004 2.679	11,536 7,676 6 136 3 510		5 9,485 6,878 4 5,497 3,430	9,318 6,732 4,844 3,053		10,385 7,071 3,600 2,009	10,594 6,908 2,936 1,383	8 10,626 6,770
	Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA	1,999 559 7,742 4,057	7,176 4,087	8,103 5,010	2,901 1,165 6,752 4,075	7,327 5,157	6,136 3,510 5,400 4,166			/	, . , .	3,600 2,009 6,785 5,062	,	2,748 1,224 7,878 5,546
		,,,+2 4,037	,,1,0 4,087	5,103 5,010	0,752 4,075	,,52, 3,137	5,400 4,100	-,055 5,722	5,500 5,440	-,-,- 5,0/3	5,050 4,424	0,703 3,002	,,030 3,323	,,070 5,540
44	Dollar Value of low-income delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	\$14,895,560 \$5,965,836	\$14,839,573 \$6,612,236	\$15,919,855 \$7,503,266	16,224,552 \$7,554,140	\$22,699,759 \$12,084,688	\$21,681,361 \$11,707,243	\$20,053,329 \$10,540,977	7 \$18,974,171 \$9,843,040	\$18,541,253 \$9,391,730	\$18,956,989 \$9,230,425	\$18,712,841 \$9,208,204	\$18,657,013 \$9,445,965	\$ \$19,058,225 \$9,940,409
44.a	Dollar value of accounts reported above that have an active DPA	\$2,465,032 \$627,028	\$2,738,290 \$758,423		\$3,973,469 \$1,426,635	\$7,682,613 \$3,495,218	\$9,908,626 \$4,561,908			\$8,057,762 \$3,717,799	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1	\$5,171,765 \$2,136,127	\$4,107,010 \$1,580,136	\$3,761,120 \$1,469,391
44.b	Dollar value of accounts reported above without an active DPA	\$12,430,528 \$5,338,808	\$12,101,283 \$5,853,813	\$12,443,509 \$6,338,137 \$	12,251,082 \$6,127,505	\$15,017,146 \$8,589,470	\$11,772,735 \$7,145,335	\$10,935,994 \$6,295,491	1 \$9,680,315 \$5,527,888	\$10,483,491 \$5,673,932	\$12,629,552 \$6,446,413	\$13,541,076 \$7,072,077	7 \$14,550,003 \$7,865,829	\$15,297,105 \$8,471,018
45	Total Number of low-income delinquent accounts	13,720 7,175	12,758 7,259	14,639 8,613	13,154 7,252	16,405 9,874	15,654 9,613	8 13,716 8,841	1 12,668 8,637	13,292 8,843	3 14,122 9,212	14,510 9,756	5 14,851 10,149	9 15,420 10,350
45.a	Number of accounts reported above that have an active DPA	2,361 735	2,387 812	2,865 1,182	3,196 1,383	5,315 2,839	6,558 3,662	5,860 3,462	2 6,093 3,500	5,418 3,110	4,692 2,576	4,023 2,141	3,352 1,638	3,210 1,573
	Number of accounts reported above without an active DPA	11,359 6,440	10,371 6,447	11,774 7,431	9,958 5,869	11,090 7,035	9,096 5,951	7,856 5,379	6,575 5,137	7,874 5,733	9,430 6,636	10,487 7,615	5 11,499 8,511	12,210 8,777
	Total Dollar Value of low-income delinquent accounts Dollar value of accounts reported above that have an active DPA	\$15,375,485 \$6,353,152 \$2,546,237 \$670,875	\$15,340,731 \$7,123,297 \$2,810,503 \$807,773		16,583,206 \$7,813,618 \$4,033,270 \$1,472,278) \$20,496,791 \$10,668,781 \$9,229,998 \$4,272,418			\$19,513,983 \$9,359,722 \$6,432,525 \$2,800,338	\$19,081,728 \$9,378,741 \$5,239,651 \$2,150,379	\$19,094,057 \$9,822,967 \$4,179,143 \$1,620,603	
	Dollar value of accounts reported above that have an active DPA Dollar value of accounts reported above without an active DPA	\$2,546,237 \$670,875 \$12,829,248 \$5,682,278		<i><i><i>ϕ</i>(<i>ϕ</i>(<i>ϕ</i>))))))))))))))))))))</i>))))))))))</i>	+ .,	\$15,376,442 \$8,795,488		1.1, 1,1,1,1,1,1,1,1,1	1	<i>+0)=0=)=0</i> . <i>+0)</i> . <i>=0</i> ,000	56,432,525 \$2,800,338 513.081.458 \$6.559.383		2 \$14,914,914 \$8,202,364	1.,,,
	Shut-Offs	\$12,029,240 \$5,002,270	\$12,550,228 \$0,515,524	\$12,791,377 \$6,621,692 \$	512,549,950 \$0,541,559	\$15,570,442 \$6,795,466	\$12,140,000 \$7,289,900	\$11,200,794 \$0,590,505	5 53,325,061 55,536,057	\$10,808,590 \$5,755,447	\$15,061,456 \$0,559,565	\$15,642,077 \$7,226,502	\$14,914,914 \$6,202,504	\$15,794,655 \$6,974,572
	Number of low-income Accounts Sent Notice of Disconnection	0 0	0 0	0 0	0 0	0 0	5.633 4.220	5,292 3,755	5 4,108 3,217	2,748 1,798	8 173 84	37 19	104 89	143 137
	Number of low-income Service Disconnections for Non-Payment	0 0	0 0	0 0	0 0	0 0	58 32	2 211 46	5 409 133		2 0 0	0 0	0 0 0	0 0
								<u> </u>						
49	Ratio of low-income service disconnections for nonpayment to total low-income Residential Customers	0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	0.0% 0.0%	0.2% 0.1%	ó 0.6% 0.2%	6 1.1% 0.6%	0.5% 0.3%	0.0% 0.0%	0.0% 0.0%	i 0.0% 0.0%	o 0.0% 0.0%
	Restorations													
	Number of low-income Service Restorations for non-payment	0 0	0 0	0 0	0 0	0 0	49 20	152 14	4 354 80	148 44	0 0	0 0	0 0	0 0 0
	Average duration of low-income service disconnection for restored accounts	0 0	0 0	0 0	0 0	0 0	2 3	1 3	3 1 3	1 3	8 0 0	0 0	0 0	0 0
	Write-Off	122 57	00	102 72	112 =2	120	105 55	112 27	7 05 55	120	154 100	150	222	142
	Number of low-income accounts Classified as Written-Off Dollar Value of low income accounts classified as written-off	133 67 \$138,162 \$77,016	99 68 \$94,692 \$55,256	102 73 \$116,030 \$68,333	<u>113</u> 72 \$121,556 \$76,146	138 77 \$212,085 \$86,823	105 60 \$143,811 \$62,415	113 87 5 \$120,982 \$104,259	7 95 61 9 \$160,062 \$71,587	138 109 \$274,547 \$135,873	154 122 \$\$320,844 \$160,613	150 112 \$216,134 \$173,725	2 223 156 \$374,660 \$250,648	5 143 106 \$269,075 \$152,571
	Dollar Value of low income accounts classified as written-off Dollar Value of low-income write-off recoveries	\$138,162 \$77,016 \$68,113 \$36,283	\$129,433 \$58,863	\$116,030 \$68,333 \$85,327 \$70,501	\$121,556 \$76,146 \$90,050 \$42,084	\$212,085 \$86,823 \$113,557 \$71,111	\$143,811 \$62,415 \$73,132 \$25,966		4 \$64,511 \$35,048	\$274,547 \$135,873		\$216,134 \$173,725 \$61,031 \$37,656		\$ \$269,075 \$152,571 \$ \$75,512 \$35,060
	Dollar value of NET low-income A/R Write-Offs	\$70,049 \$40,733	-\$34,741 -\$3,607		\$31,506 \$34,062	\$98,528 \$15,711						\$155,103 \$136,069		
55	Bonal value of NET IOW-Income Ayrk write-Ons	210,040 240,733				÷20,320 ÷13,/11	÷:0,075 ÷50,445	. ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	5,00,00 بردرد	9203,271 978,890	, 9257,510 9100,445	\$155,105 \$150,005	, 2003,007 2221,730	110,000 110,000

Monthly Utility Credit and Collections February 2022 RIPUC Docket No. 4770 Page 3 of 3

		Feb-2	1	Mar-21	1	Apr-2	21	May-2	21	Jun-21		Jul-21		Aug-21	L	Sep-2	1	Oct-21	L	Nov-21		Dec-2	21	Jan-22	2	Feb-22	2
		Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas										
	Arrearage Management Program																										
56	Number of Accounts (total enrollees in the program)	1,004	345	1,047	350	1,043	359	1,189	440	1,493	634	1,567	730	1,652	785	1,702	805	1,655	746	1,584	668	1,475	597	1,383	532	1,292	522
57	Percent of low-income customers enrolled on the AMP	3.1%	1.8%	3.3%	1.8%	3.2%	1.8%	3.6%	2.1%	4.7%	3.1%	4.2%	3.0%	4.5%	3.3%	4.7%	3.5%	4.7%	3.2%	4.4%	2.9%	4.2%	2.6%	3.9%	2.3%	3.6%	2.2%
58	Total receipts paid by enrollees	\$112,465	\$22,421	\$131,439	\$28,206	\$120,460	\$29,354	\$114,770	\$28,481	\$188,470	\$39,659	\$294,065	\$48,360	\$403,797	\$65,048	\$339,565	\$61,208	\$184,428	\$58,039	\$201,062	\$78,149	\$144,015	\$51,068	\$159,146	\$44,191	\$125,614	\$41,140
59	Total receipts paid by LIHEAP	\$4,686	\$9,775	\$17,719	\$18,296	\$10,682	\$29,259	\$14,900	\$29,402	\$936	\$7,678	\$7,763	\$25,262	\$26,396	\$65,663	\$8,241	\$19,094	\$0	\$0	\$1,059	\$0	\$0	\$0	\$25,970	\$26,730	\$7,235	\$22,138
60	Total billed to program participants, includes both arrears payment and current bill	\$447,426	\$104,183	\$521,426	\$102,983	\$509,446	\$121,550	\$622,894	\$203,576	\$1,012,133	\$298,075	\$1,208,276	\$354,604	\$1,323,855	\$407,398	\$1,327,932	\$431,141	\$1,198,527	\$392,077	\$1,024,541	\$317,324	\$873,291	\$222,868	\$738,276	\$134,222	\$596,765	\$118,368
61	Number of newly enrolled customers	104	29	172	55	119	52	232	114	446	268	240	152	191	108	136	84	78	52	62	29	77	21	49	24	57	44
61.a	Number of newly enrolled customers: not associated with service restoration	104	29	172	55	119	52	232	114	446	268	240	152	191	108	136	84	78	52	62	29	77	21	49	24	57	44
61.b	Number of newly enrolled customers: associated with service restoration	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
62	Number of customers exited the program	137	58	157	64	105	38	105	48	186	118	121	54	100	52	116	56	106	96	118	109	111	76	127	100	107	55
62.a	Number of customers exited the program by default	98	38	96	34	70	27	62	27	79	40	78	28	51	37	57	44	62	84	62	91	77	67	99	89	79	41
62.b	Number of customers exited the program by cancellation	39	20	61	30	35	11	43	21	107	78	43	26	49	15	59	12	44	12	56	18	34	9	28	11	28	14
63	Number of customers successfully completing a 12-month program	40	15	53	17	23	8	34	14	44	23	56	18	35	9	30	9	35	10	35	10	51	5	54	11	56	7
63.a	Number of customers successfully completing a 12-month program with remaining arrears	40	15	53	17	23	8	34	14	44	23	56	18	35	9	30	9	35	10	35	10	51	5	54	11	56	7
63.b	Number of customers that have fully completed the program with full pay-down to zero arrears	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
64	Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after issuance of a bill	890	271	937	289	1,048	355	1,074	370	1,290	555	1,438	684	1,389	717	1,385	719	1,345	652	1,246	550	1,189	488	1,029	376	949	359
65	Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days	\$1,679,085	\$510,379	\$1,761,972	\$529,811	\$1,924,781	\$621,940	\$1,975,452	\$643,062	\$2,623,857	\$919,228	\$3,056,928	\$1,145,003	\$3,078,293	\$1,176,313	\$3,055,380	\$1,189,745	\$2,902,166	\$1,082,496	\$2,575,321	\$906,559	\$2,431,254	\$817,764	\$2,080,001	\$640,346	\$1,860,751	\$647,140
66	Number of AMP program participants receiving LIHEAP	6	14	20	24	15	40	16	39	1	10	10	34	36	90	8	24	0	0	1	1	0	0	36	42	9	31
	Percent of AMP customers receiving LIHEAP payments	0.6%	4.1%	1.9%	6.9%	1.4%	11.1%	1.3%	8.9%	0.1%	1.6%	0.6%	4.7%	2.2%	11.5%	0.5%	3.0%	0.0%	0.0%	0.1%	0.1%	0.0%	0.0%	2.6%	7.9%	0.7%	5.9%

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Joanne M. Scanlon

March 24, 2022 Date

National Grid Docket No. 4770 (Rate Application) & Docket No. 4780 (PST) Combined Service list updated 11/29/2021

Docket No. 4770 Name/Address	E-mail Distribution List	Phone
National Grid	Jennifer.hutchinson@nationalgrid.com;	781-907-2153
Jennifer Hutchinson, Esq.	Andrew.marcaccio@nationalgrid.com;	401-784-7288
Celia O'Brien, Esq.	Celia.obrien@nationalgrid.com;	
National Grid	Najat.coye@nationalgrid.com;	
280 Melrose St.	Joanne.scanlon@nationalgrid.com;	
Providence, RI 02907	Bill.Malee@nationalgrid.com;	
Electric Transportation:	Theresa.burns@nationalgrid.com;	
Bonnie Crowley Raffetto, Esq.	Ann.leary@nationalgrid.com;	
Nancy Israel, Esq.	Scott.mccabe@nationalgrid.com;	
National Grid	kate.grant2@nationalgrid.com;	
40 Sylvan Road	Timothy.roughan@nationalgrid.com;	
Waltham, MA 02451	<u>Jason.Small@nationalgrid.com;</u>	
	bonnie.raffetto@nationalgrid.com;	
	<u>nancy.israel@nationalgrid.com;</u>	
Adam Ramos, Esq.	aramos@hinckleyallen.com;	401-457-5164
Hinckley Allen		
100 Westminster Street, Suite 1500		
Providence, RI 02903-2319		
John Habib, Esq.	jhabib@keeganwerlin.com;	617-951-1400
Keegan Werlin LLP	· · · · · · · · · · · · · · · · · · ·	
99 High Street, Suite 2900		
Boston, MA 02110		
Division of Public Utilities (Division)	Leo.Wold@dpuc.ri.gov;	401-780-2140
Leo Wold, Esq.		
Christy Hetherington, Esq.	Christy.Hetherington@dpuc.ri.gov;	
Division of Public Utilities and Carriers	Margaret.L.Hogan@dpuc.ri.gov;	

89 Jefferson Blvd.	John.bell@dpuc.ri.gov;	
Warwick, RI 02888	Linda.George@dpuc.ri.gov;	
warwick, Kr 02000		
	Al.mancini@dpuc.ri.gov;	
	Thomas.kogut@dpuc.ri.gov;	
Tim Woolf	twoolf@synapse-energy.com;	617-661-3248
Jennifer Kallay		
Synapse Energy Economics	jkallay@synapse-energy.com;	
22 Pearl Street	mwhited@synapse-energy.com;	
Cambridge, MA 02139		
David Effron	Djeffron@aol.com;	603-964-6526
Berkshire Consulting		
12 Pond Path		
North Hampton, NH 03862-2243		
Gregory L. Booth, PLLC	gboothpe@gmail.com;	919-441-6440
14460 Falls of Neuse Rd.		
Suite 149-110		
Raleigh, N. C. 27614		919-810-1616
Linda Kushner		
L. Kushner Consulting, LLC		
514 Daniels St. #254		
Raleigh, NC 27605		
Office of Energy Resources (OER)	Albert.Vitali@doa.ri.gov;	401-222-8880
Albert Vitali, Esq.		
Dept. of Administration	nancy.russolino@doa.ri.gov;	
Division of Legal Services		
One Capitol Hill, 4 th Floor	Christopher.Kearns@energy.ri.gov;	
Providence, RI 02908	Nicholas.Ucci@energy.ri.gov;	
		_
	Carrie.Gill@energy.ri.gov;	
Conservation Law Foundation (CLF)		401-228-1904
Max Greene, Esq.		
Conservation Law Foundation	0.12	
235 Promenade Street	mgreene@clf.org;	
Suite 560, Mailbox 28		
Providence, RI 02908		
Dept. of Navy (DON)	kelsey.a.harrer@navy.mil;	757-322-4119
Kelsey A. Harrer, Esq.	· · · · · · · · · · · · · · · · · · ·	
Office of Counsel		
NAVFAC Atlantic, Department of the		
Navy		
6506 Hampton Blvd.		
Norfolk, VA 23508-1278		
Kay Davoodi, Director	khojasteh.davoodi@navy.mil;	
Larry R. Allen, Public Utilities	······································	
Specialist		
L.		

Heilidian Datas and Gradian Office	1	
Utilities Rates and Studies Office	larry.r.allen@navy.mil;	
NAVFAC HQ, Department of the Navy 1322 Patterson Avenue SE		
Suite 1000		
Washington Navy Yard, D.C. 20374 Ali Al-Jabir	aslishir@congulthei.com	
	aaljabir@consultbai.com;	
Maurice Brubaker		
Brubaker and Associates		
New Energy Rhode Island (NERI)	seth@handylawllc.com;	401-626-4839
Seth H. Handy, Esq.	helen@handylawllc.com;	
Handy Law, LLC	<u>neren@nandylawne.com</u> ,	
42 Weybosset St.		
Providence, RI 02903		
	jday@rileague.org;	401 272-3434
The RI League of Cities and Towns		
c/o Jordan Day and Jennifer Slatterly		
PRISM & WCRPC	jslattery@rileague.org;	
c/o Jeff Broadhead, Executive Director		
Newwood Solor	jb@wcrpc.org;	401-792-9900
Newport Solar		
c/o Doug Sabetti	deux @r errrr erte elerri e erre	401 797 5692
Crean Davidonment, LLC	doug@newportsolarri.com;	401.787.5682
Green Development, LLC c/o Hannah Morini		
	hm@green-ri.com;	
Clean Economy Development, LLC		
c/o Julian Dash		
	jdash@cleaneconomydevelopment.com	
ISM Solar Development, LLC	·	
c/o Michael Lucini	,	
c/o Michael Edenii	mlucini@ismgroup.com;	401.435.7900
Heartwood Group, Inc.	<u>indenii Clongroup.com</u> ,	101.135.7900
c/o Fred Unger		
	unger@hrtwd.com;	401.861.1650
		101100111000
Energy Consumers Alliance of NE	jamie.rhodes@gmail.com;	401-225-3441
James Rhodes		
Rhodes Consulting		
860 West Shore Rd.		
Warwick, RI 02889		
	larry@massenergy.org;	
Larry Chretien, PPL	, <u></u> , <u></u> ,	

Acadia Center	aboyd@acadiacenter.org;	
Amy Boyd, Esq.		
Acadia Center		
31 Milk St., Suite 501		
Boston MA 02109-5128		
Hank Webster	hwebster@acadiacenter.org;	
Policy Advocate & Staff Attorney		
Acadia Center		
144 Westminster Street, Suite 203		
Providence, RI 02903-2216 Northeast Clean Energy Council		401-724-3600
Jeremy McDiarmid, NECEC		401-724-3000
Dan Bosley, NECEC	jmcdiarmid@necec.org;	
Sean Burke	, <u>,</u> ,	
	dbosley@necec.org;	
	sburke@necec.org;	
The George Wiley Center	jwood@centerforjustice.org;	401-491-1101
Jennifer Wood	georgewileycenterri@gmail.com;	
Rhode Island Center for Justice 1 Empire Plaza, Suite 410	Camiloviveiros@gmail.com;	
Providence, RI 02903	chloechassaing@hotmail.com;	
Camilo Viveiros, Wiley Center		
Wal-Mart Stores East & Sam's East,	mhorne@hcc-law.com;	401-272-3500
Inc.		+01-272-3300
Melissa M. Horne, Esq.		
Higgins, Cavanagh & Cooney, LLC		
10 Dorrance St., Suite 400		
Providence, RI 20903	Greg.tillman@walmart.com;	479-204-1594
Gregory W. Tillman, Sr. Mgr./ERA Walmart		
AMTRAK	CWatts@mdmc-law.com;	401-519-3848
Clint D. Watts, Esq.		TU1-J17-J0 1 0
Paul E. Dwyer, Esq.	PDwyer@mdmc-law.com;	—
McElroy, Deutsch, Mulvaney &		
Carpenter	BWeishaar@mcneeslaw.com;	—
10 Dorrance St., Suite 700		

Providence, RI 02903	KStark@mcneeslaw.com;	
Robert A. Weishaar, Jr., Esq.		
Kenneth R. Stark, Esq.		
Original & 9 copies file w/:	Luly.massaro@puc.ri.gov;	401-780-2107
Luly E. Massaro, Commission Clerk	Cynthia.WilsonFrias@puc.ri.gov;	+01-700-2107
Public Utilities Commission	Alan.nault@puc.ri.gov;	
89 Jefferson Blvd.	Todd.bianco@puc.ri.gov;	
Warwick, RI 02888	<u>roud.oraneo@puc.rr.gov</u> ,	
	Emma.rodvien@puc.ri.gov;	
	John.harrington@puc.ri.gov;	
DOCKET NO. 4780	John Marington e pac.n.gov,	
		(17.05(.0220
ChargePoint, Inc.	EPare@brownrudnick.com;	617-856-8338
Edward D. Pare, Jr., Esq.		
Brown Rudnick LLP	Anne.Smart@chargepoint.com;	
One Financial Center		
Boston, MA 02111		
Anna Smart Charge Daint Inc	Kevin.Miller@chargepoint.com;	
Anne Smart, Charge Point, Inc.	awaltalar@aaltartaaamana.aam	617-342-6800
Direct Energy Craig R. Waksler, Esq.	cwaksler@eckertseamans.com;	017-342-0800
Eckert Seamans Cherin & Mellott, LLC	dclearfield@eckertseamans.com;	413-642-3575
Two International Place, 16 th Floor	Marc.hanks@directenergy.com;	413-042-3373
Boston, MA 02110	Marc.nanks@directenergy.com,	
Doston, WA 02110		
Marc Hanks, Sr. Mgr./GRA		
Direct Energy Services,		
INTERESTED PERSONS		
EERMC	marisa@desautelesq.com;	401-477-0023
Marisa Desautel, Esq	guerard@optenergy.com;	
Hank Webster	hwebster@acadiacenter.org;	
Policy Advocate & Staff Attorney		
Acadia Center		
144 Westminster Street, Suite 203		
Providence, RI 02903-2216		
Frank Epps, EDP	Frank@edp-energy.com;	
Matt Davey	mdavey@ssni.com;	
Nathan Phelps	nathan@votesolar.org;	
Radina Valova, Pace Energy & Climate	rvalova@law.pace.edu;	
Ctr.		
Lisa Fontanella	Lisa.Fontanella@spglobal.com;	
Janet Gail Besser, SEPA (Smart Electric	jbesser@sepapower.org;	
Power Alliance)		
Frank Lacey, EAC Power	frank@eacpower.com;	

PPL Electric Utilities	rjreybitz@pplweb.com;	
Ronald Reybitz		
Stephen Breininger	skbreininger@pplweb.com;	